

# LOS ANGELES POLICE DEPARTMENT



## 9-1-1 FOR EMERGENCIES

Non-Emergency:

1-877-ASK-LAPD

(1-877-275-5273)

### Emergency Calls:

An emergency is a crime in progress and/or a life threatening situation requiring the Police, Paramedics, or Fire Department. Some examples of emergency calls are: shootings, someone experiencing a heart attack, or a fire.

To expedite your call, be ready to provide your address, phone number, and a brief description of your emergency. It is important that you remain calm, answer the dispatcher's questions and DO NOT HANG UP!

### Non-Emergency Calls:

There are many situations which require police response, but may not require a 9-1-1 call. To request a police response without overloading the 9-1-1 system use the non-emergency telephone number. **Some examples of non-emergency calls include a loud party, verbal dispute or public nuisance.**

Dialing 9-1-1 for calls that are categorized as a non-emergency will not expedite your call. Instead, it will cause unnecessary delays. Your patience helps us process your call and get you the help you need as quickly as possible.



## TIPS WHEN CALLING 9-1-1

Speak slowly and clearly. Give as much information as you can to the dispatcher and answer all questions. Give the dispatcher, the location (address preferably), your phone number, and explain what is going on.

**DO NOT HANG UP!** Do not disconnect until the dispatcher indicates they have received all necessary information.

Teach your children their address and phone number, and not to call 9-1-1 unless there is an emergency.

Remember, an emergency is a crime in progress and/or a life-threatening situation requiring police, paramedic, or fire department assistance.



## TEXT TO 9-1-1

This service allows individuals to report an emergency if they are unable to make a voice-call to 9-1-1; for instance, if they are in a dangerous situation and speaking to an operator is not possible or if they are hearing or speech impaired.

Text to 9-1-1 should only be used if you are reporting an EMERGENCY and are unable to make a voice call to 9-1-1.

Please do not attempt to report non-emergency issues via text, they will not be processed, and you will be directed to call our non-emergency number. At this time photos and videos cannot be sent to 9-1-1.

Text to 9-1-1 is only available in English.



## RESOURCES:

**General City Information:** 3-1-1 or 213-473-3231

**L.A. Crime Stoppers (Anonymous Tips):** 1-800-222-8477

**L.A. County Department of Public Health:** 2-1-1

**Covid-19 Information:** 2-1-1

**Abandoned Vehicles:** 1-800-ABANDON (1-800-222-6366)

**Animal Regulations:** 888-452-7381

**Bureau of Street Services:** 1-800-996-2489

**County Jail Information (Twin Towers):** 213-473-6100

**Department of Water and Power:** 1-800-342-5397

**Landlord/Tenant Disputes:** 213- 974-6600

**LAPD Narcotics Hotline:** 1-800-662-BUST (1-800-662-2878)

**Parking Enforcement/ Violations:** 1-866-561-9742

Scan to File a Non-Emergency  
Police Report Online

