

Alternatives to 911 Resources

(Please send your suggestions for other resources to carolina.goodman@sbcglobal.net)

Mutual Aid examples:

- San Fernando Valley Partnership is a non-profit organization that strives to promote healthy, and drug-free communities in the San Fernando Valley.
<https://www.facebook.com/SanFernandoValleyPartnershipInc/>
- National Alliance on Mental Illness - San Fernando Valley <https://www.namifv.org>
 - Helpline - (818) 994-6747
 - Mental Health First Aid training - to be able to identify warning signs or symptoms of mental health struggles and assist people on the path to getting help.
 - Family to Family - 8 session program to improve the coping and problem-solving abilities of the people closest to an individual living with a mental health condition.
- NoHo Home Alliance - nonprofit membership organization of residents and stakeholders in the East San Fernando Valley. We are committed to addressing local issues and improving the health of our community. <https://www.nohohome.org>

RYLAN - Ready Your LA Neighborhood

Los Angeles Pilot Programs

- Crisis and Incident Response through Community-Led Engagement (CIRCLE) pilot, Venice and Hollywood - diverted 911 calls: unhoused individuals and involving wellbeing checks, loitering, indecent exposure, noise disturbances, and needle disposal
- Therapeutic Transportation Pilot (LA Fire Department) operating out of Station #5 (450 East Temple Street) on call 24 hours a day and will connect people with mental health services. Next is Station #59 in West Hollywood. Plan for one in every Supervisorial District. 113 calls.
- [Didi Hirsch Mental Health Services](#) - Call or text 988; or chat on 988lifeline.org
If you or someone you know is experiencing a mental health or substance use-related crisis. 911 calls will be diverted to 988, unless there is immediate danger. Created to make sure that those who require mental health care do not end up in jail or a hospital without the care they need.
[988 FAQs](#)

Examples of Successful Programs Around the Country

- Resource / Clearinghouse - <https://www.transform911.org> (based in the Univ of Chicago)
- [Mobile Assistance Community Responders of Oakland](#) CA
- [Mental Health First](#) also Oakland CA
- [Support Team Assisted Response](#) in Denver CO
- [Policing Alternatives and Diversion](#) in Atlanta GA
- [Behavioral Health Emergency Assistance Response Division](#) in NYC

MORE NON-EMERGENCY LA COUNTY RESOURCES

LA County's homeless outreach portal ([LA-HOP](#)) is designed to assist people experiencing homelessness in Los Angeles County with outreach services. Requests made via this portal are used to dispatch a homeless services outreach team to the area. Not for rapid response; takes a couple of days -

<https://www.lahsa.org/portal/apps/la-hop/request>

877-ASK-LAPD (877 275-5273)

Mental Health Psychiatric Mobile Response Team (PMRT / Pet Team) Psychiatric Mobile Response Team (818) 832-2410 or 2400. Weekdays 8a.m.-5p.m., Other times call (800) 854-7771

S.M.A.R.T. Team * — Monday – Friday (213) 473-8263 *(Systemwide Mental Assessment Response Team)

Domestic Violence and Sexual Assault

- [Jenesee Center](#) - Hotline (800) 479-7328
- [Jewish Family Services](#)
 - English (818) 505-0900
 - Spanish (323) 681-2626

LA County's [Care First Jails Last](#) Initiative: Health and Racial Justice Strategies for Safer Communities